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## FREIGHT CHANGES

as of 1st April 2023

Thank you for your continued custom over the past years. It has been our privilege to supply your uniforms and we sincerely appreciate your support.

Over a sustained period, we've seen significant cost increases associated with the manufacturing and transport of our products. Covid and the global financial impact has disrupted supply chains globally, resulting in surging costs to procure materials, production labour, and freight. Worksharp has been able to absorb most of these increases to date to minimise any pricing impact on our clients which has enabled us to maintain pre-pandemic pricing during an exceptionally turbulent time.

However, the prolonged economic impact of all these factors and the pressure on the transport industry has now surged to unsustainable levels.

To reliably support our customers and provide our services ongoing, our freight charge options will be changing. A \$8.95 freight delivery charge will now apply to all orders below \$100 which will be dispatched weekly 7-10 business days or a \$15.00 express freight delivery charge which will be dispatched within 2-3 business days.

New pricing will come into effect Tuesday 1<sup>st</sup> April. All orders placed between now and Friday 31<sup>st</sup> March inclusive will be processed at the existing freight charge.

We are committed to providing our high standard of service and support. If you have any questions or would like more information, please contact our team on reception@worksharp.com.au or (07) 3390 1152

Kind regards, The Worksharp Team.